6-0420 FA-05-0596 OPEN MEETING AGENDA ITEM



ORIGINAL

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

47co

Investigator: John La Porta

Phone: (602) 542-0819

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion

No. 2005

- 47200

Date: 9/30/2005

Complaint Description:

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Ken

Colvin

Account Name:

Ken Colvin

Home: (000) 000-0000

Street:

N/A

Work: (000) 000-0000

City:

Chino Valley

CBR:

State:

ΑZ

Zip: 86323

is:

Utility Company.

Unisource ** Energy Services (UNS)

Division:

Gas

Contact Name:

N/A

Contact Phone: N/A

Nature of Complaint:

Customer called to voice his displeasure with Unisource Gas' request for approval of an adjustment to the purchased gas adjustor surcharge. Customer feels that if approved, the increase will be approximately 800% and feels that the lack of the foresight on the gas company's part should not be passed onto the customers of the company. He also feels that the company should supply gas credits to customers who want to switch to electric service.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Advised customer that I would note his comments for the record and place a copy of those comments in Docket No. G-04204A-05-0596, CLOSED.

End of Comments

Date Completed: 9/30/2005

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